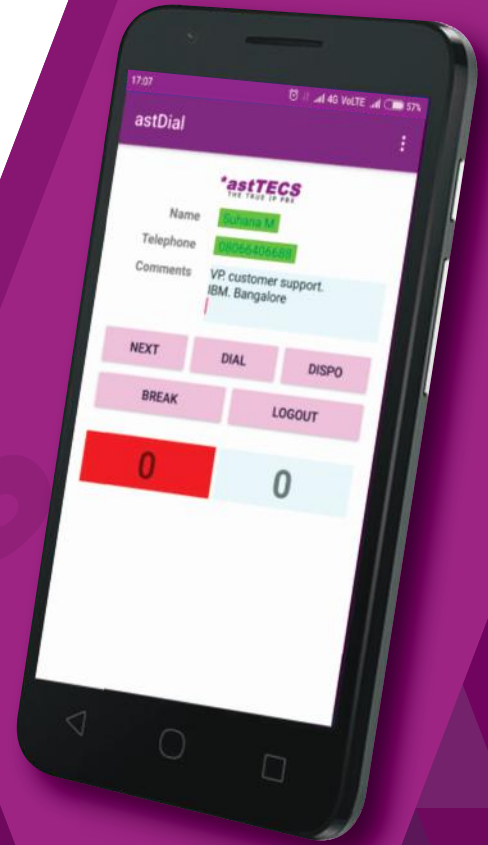




*astDial – Zero infrastructure Call Center Solution

A Plug and Play technology for SMEs and domestic contact centers who wish to operate on the OPEX model. *astDial combines the ubiquity of Cloud Solution with the flexibility of Mobile Technology to create a unique solution, eliminating infrastructure requirements. The hassle-free android app that only requires internet connectivity to create a complete call center experience.

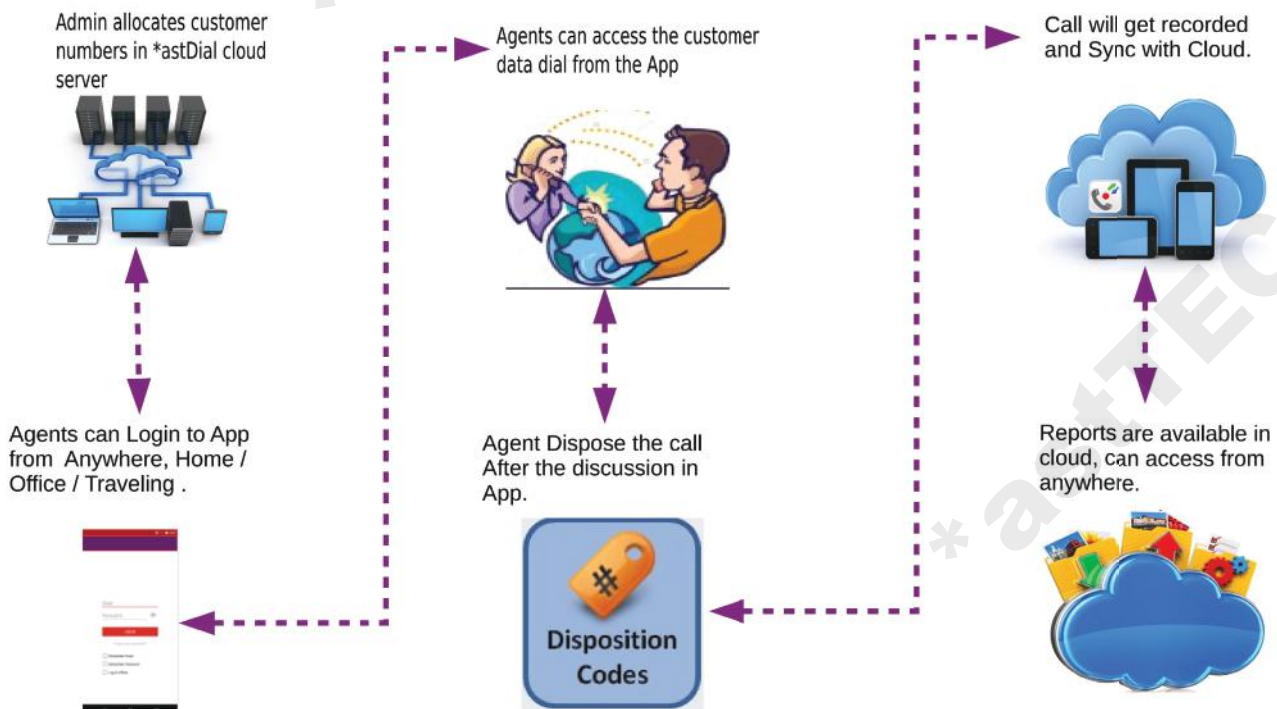
*astDial drastically reduces the investments required to start a call center, and paves way to managing newer experiments like Work-From-Home. It is easy to install and use with internet connection at the agent location either through WiFi / Mobile data / broadband connection. The campaigns are managed centrally in the *astDial cloud server and agents can login with their mobile apps and operate remotely.



*astDIAL comprises of two main components:

- A Web Panel to upload the leads, and monitor the complete process.
- An Android App used to Dial and Update the Dial Status

How does *astDial Works





FEATURES

- Call Duration
- Call Disposition
- Call back Reminder
- Performance monitoring
- Leads / Campaign Stats
- Real Time Supervision
- Attendance Monitoring

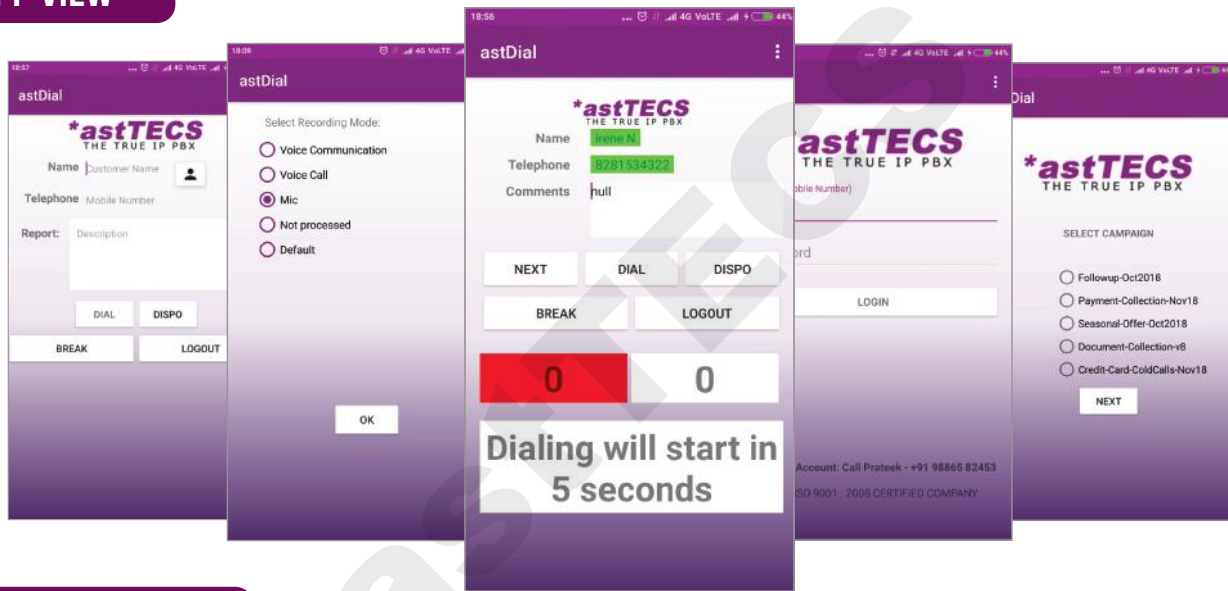
ADVANTAGES

- CRM Supported
- Mobile Calling Experience
- Agents operate remotely
- Call from Anywhere
- Custom Dispositions
- Custom Reports
- Support Android 5 & Above

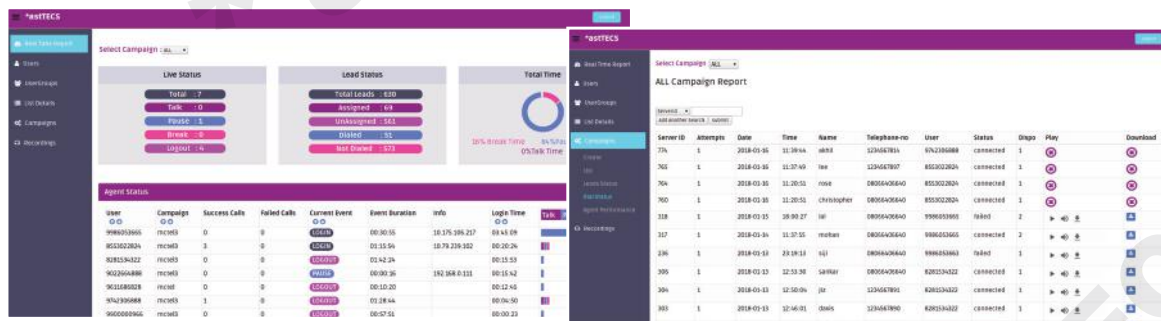
APPLICATIONS

- Direct Sales Agents(DSA)
- Call Centers
- Telemarketing Agencies
- Education
- Telecom
- Real Estate
- Insurance

APP VIEW



MONITORING VIEW



About *astTECS:

*astTECS is leader in end to end unified communications, offering wide range of cutting edge enterprise telecom products based on open source technology. We also provides world class 24X7 support to global customers through our in-house Global Support Management Center (GSMC).



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