



INTEGRATION OF



with



***astTECS** provides the integration solution of Zoho CRM with Asterisk based call center for your business. Zoho Asterisk integration helps your business to interact with your customers in single platform which will improve efficiency of your phone communication, giving you more information and more options for each call you make or receive.

CRM FEATURES:

- Lead Management
- Call management
- Missed call details
- Customised report for analytics
- Call Recording in CRM

CALL FEATURES:

- Click to call via Zoho CRM
- Receiving calls
- Incoming and outgoing Call pop up with details like Name, Account Names, Call Duration call status



