REC •

*astDictate
Simple, Reliable & Powerful call dictation system

astDictate is a solution that allows you to dictate and record calls for transcription. It records, replays, edit and manage files by pressing numbers on your telephone keypad. When the recording is completed and saved, *astDictate* will send the voice files to the team for transcription.

astDictate is an ideal solution for anyone who require to dictate and record calls and transcribe thereafter, Such as:

- Medical practitioners
- Legal Professionals
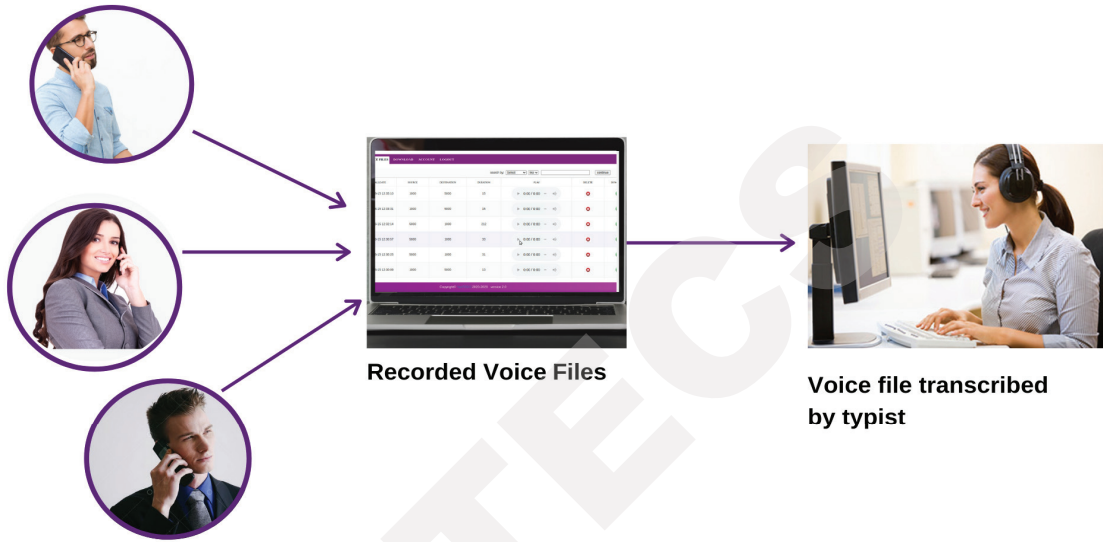- Retail Chains
- Other business

FEATURES

- Fast setup and easy operation for day to day use
- Flexible recording format like .gsm,wav etc.
- Support to record, play, review, amend on recorded file.
- Automatically send dictation recordings by email.
- User based authentications.

- Support traditional PSTN lines/PRI,GSM and VoIP.
- Recordings can be saved and retrieved at a later date for amendment
- Automatically back up dictations on the *astDictate* server
- Allows user information to be stored and accessed from a database

SOLUTION AVAILABLE

No of lines	No of users
30	200
60	1000
120	2000

ARCHITECTURE

Recorded Voice Files

Voice file transcribed by typist

IVR FLOW

Dial dedicated number ➡ Welcome message ➡ Enter PIN number

⬇

Press 1 to start dictation after beep

⬇

Press # after dictation

⬅

Message will played as
Press 1 – to accept & save
Press 2 – to review
Press 3 – to record
Press 4 – to amend the record
Press 5 to exit without saving the record

About *astTECS®:

*astTECS® is leader in end to end unified communications, offering wide range of cutting edge enterprise telecom products based on open source technology. We also provides world class 24X7 support to global customers through our in-house Global Support Management Center (GSMC).

RED HERRING GLOBAL WINNER 100

FCC Compliant Hardwares

CORPORATE OFFICE:

astTECS Communications Pvt. Ltd.
35, K.R. Layout, Domlur, Bangalore – 560071.
Karnataka, India
Mobile : +91 9886914806 / 9900000966
Land lines : 080 – 66406640
sales@asttecs.com

BRANCH OFFICE:

India: Mumbai | Hyderabad | Coimbatore | Delhi | Jaipur | Ahmadabad | Chennai | Pune | Indore | Kolkata | Cochin | Nagpur | Goa | Lucknow | Chandigarh | Puducherry | **Asia:** Sri lanka | Thailand | Cambodia | Afghanistan | Myanmar | Nepal | **Middle East:** UAE | Saudi Arabia | Bahrain | Kuwait | Qatar | **Fiji** | **Europe:** Germany | **Central America:** Colombia | **US:** Illinois | Missouri | **Africa:** Egypt | South Africa | Nigeria | Botswana | Ghana | Kenya | Ivory Coast | Palau