*astTECS®

Unified Communication with Open Source

ISO 9001:2015 CERTIFIED

CLOUD SOLUTION

AI IP PBX

CALL CENTER SOLUTION

IP BASED PA SYSTEM

AI BIG DATA

UC

AI CHATBOT SOLUTION

Sales Marketing
CRM
Support Accounts

VPN & FIREWALL

OTHER TELECOM PRODUCTS

CRM SOLUTION

*astTECS
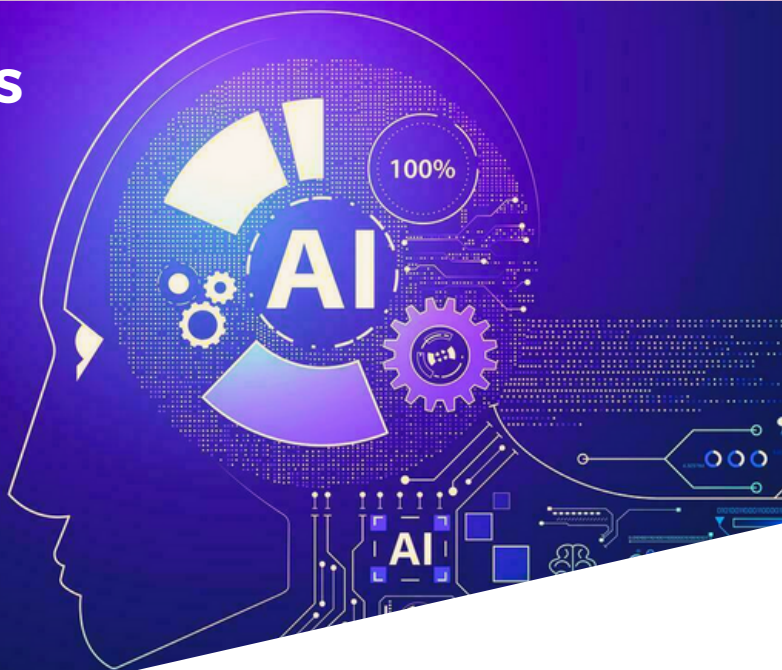**Unified Communication with Open Source**

ISO 9001:2015 CERTIFIED

EMPOWERING THE BUSINESS COMMUNICATION WITH AI

astTECS is an industry leader in end-to-end unified communication and enterprise mobility products based on Open Source Technology. We offers complete suite of enterprise telecom products that seamlessly integrate voice, video, messaging, and conferencing. With our cutting-edge technology and AI capabilities solutions, we empower enterprises to enhance productivity, streamline operations, and improve customer engagement.

100%

AI

AI powered IP PBX

*astTECS brings you a powerful and cutting-edge AI powered IP PBX solution, designed to revolutionise business communication in various sectors such as hotels, hospitals, enterprises etc. Our AI IP PBX integrates advanced artificial intelligence capabilities into the IP PBX system to enhance communication efficiency, streamline workflows, and elevate the overall customer experience for businesses of all sizes.

- Automated AI voice assistant
- Smart IVR
- Built in call recording
- Video calling
- Smartphone as an extension

- Call analytics
- Intelligent call management
- Web based receptionist console
- Intelligent call routing
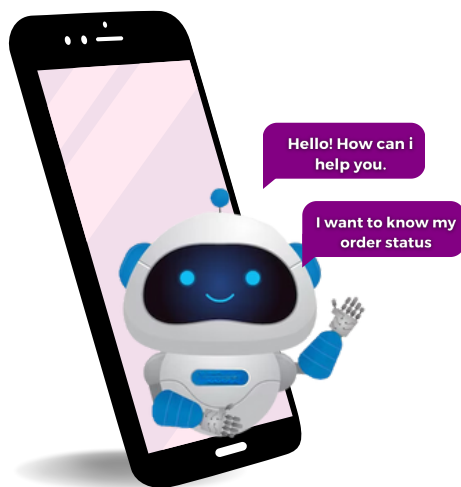- Seamless integration with CRM, WhatsApp and other applications

CALL CENTER SOLUTION

*astTECS offers comprehensive suite of call center solutions designed to streamline communication, enhance efficiency, and elevate your customer interactions. With AI capabilities, we offer advanced automation solution which helps various industries to improve their customer engagement and agent productivity.

- Predictive dialer
- Voice logger
- Intelligent call routing
- AI powered IVR
- Call center analytics

- GSM Dialer
- Real- time agent monitoring
- Missed call alert
- Omni-channel Integration - Facebook, WhatsApp etc.
- CRM and other 3rd party Software integration

AI CHAT BOT SOLUTION

Transforming Customer Experience: Elevate your interaction with our intelligent Chatbot solutions

*astTECS brings you the advanced AI driven chatbot solutions that enable the organisation to have seamless conversation with customers. With versatile capabilities and customization options, our AI ChatBot leverages the existing enterprise channels and new channels such as WhatsApp, other social media, mobile devices to provide personalised customer service at ease.

Choose your solution as require:

- **Menu based Chatbot**
- **FAQ Chatbot**
- **NLP based Chatbot**
- **ChatGPT powered Chatbot**

Hello! How can i help you.

I want to know my order status

IP BASED PA SYSTEM

Revolutionize Communication with Our IP-Based PA System

*astTECS PA system is an IP based public announcement system that lets you to make voice broadcasts from a centralized location with IP devices like IP Phones, Soft Phones etc. Whether it's a small gathering or large audiences at schools, factories, shopping malls, railways etc., our IP based PA system is designed to transform the way you connect with your audience more effectively.

- Zone classification
- Single / multi premise model
- Announce from anywhere
- PIN based security
- Call recording
- Manager view restriction
- Optional cloud based
- Integrate with any IP devices

*astCRM - CRM Solution with dialer

*astCRM is a powerful CRM solution with optional integrated dialer to manage your customer data and sales activities with a 360° View. It is flexible and user friendly with simple user interface. Gain visibility into your lead conversion efforts, sales pipeline and measure the effectiveness of your lead management activities and campaigns.

Sales & service management

Immigration process

Automobile sales & service

Debt collections

*astCRM INDUSTRY SPECIFIC SOLUTIONS

Study Abroad CRM

Loan Aggregators

Overseas Recruitment

Real Estate Sales

- No licensing
- Fully integrated phone system
- Easy integration with other tools
- Easy customisation as business needs
- Lead management
- Ticket management
- Marketing automation
- Premise or cloud based solution

*astTECS ®
Unified Communication with Open Source
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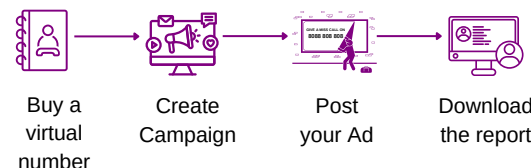# CLOUD BASED SOLUTIONS

astDial – Run Your Call Center with Smart phone

- Zero cost infrastructure
- Auto Dialer
- Real-time agent monitoring
- Easy campaign set up
- Pay as you use
- Support Android 5 & Above

GET IT ON Google Play

MISSED CALL SERVICES

Increase qualified leads like never before at a lower cost with missed call service.

How it works ?

Buy a virtual number → Create Campaign → Post your Ad → Download the report
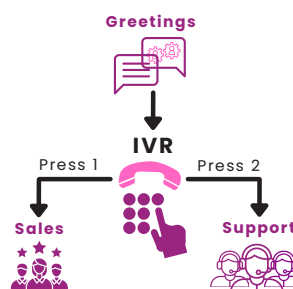
OMNI-CHANNEL HELP DESK

Interact seamlessly with your customers across multiple channels
- Voice
- E-mail
- WhatsApp
- SMS
- Facebook, Instagram

SELF- MANAGED IVR SOLLUTION

Greetings
IVR
Press 1 — Sales
Press 2 — Support

- Self Setup / edit your own IVR.
- No setup cost
- Any device call routing
- No programming or coding require

ANDROID BASED WALKIE TALKIE

Upgrade your conventional limited range walkie talkie to Android based walkie talkie
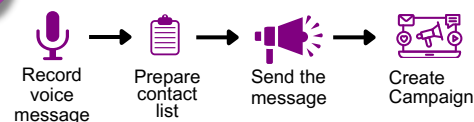- Operate over Wi - Fi
- Easy to download from Play Store
- World Wide Connectivity
- No license Cost
- Call recording

*astTECS Walkie-talkie
GET IT ON Google Play

BULK VOICE CALL SERVICES

Boost your marketing reach by sending voice messages to your mass target audience.

How it works ?

Record voice message → Prepare contact list → Send the message → Create Campaign

OTHER PRODUCTS & SERVICES

- Firewall Solution
- VPN Solution
- SBC (Session Border Controller)

- COTS Server
- Media Gateways
- PRI Gateways

- SIP PA Speakers
- VoIP Minutes
- SMS Solution

- IP Phones
- PRI Cards
- Headsets

CORPORATE OFFICE

astTECS Communications Pvt. Ltd.
35, Krishna Reddy Layout,
Domlur, Bangalore - 560071, India
Contact No. : +91 80 – 6640 6640
Email: sales@asttecs.com

OUR PRESENCE:

India: Mumbai | Hyderabad | Coimbatore | Delhi | Jaipur | Noida | Ahmedabad | Chennai | Pune | Indore | Kolkata | Cochin | Nagpur | Chandigarh | Gurgaon | **Asia**: Thailand | Bhutan | Philippines | Myanmar | Nepal | **Middle East**: UAE | Saudi Arabia | Bahrain | Kuwait | Qatar |**Fiji** | **Europe:** Germany | **Central America:** Colombia | **US**: Illinois | Missouri | **Africa:** Egypt | South Africa | Nigeria | Botswana | Ghana | Kenya | Ivory Coast | Cameroon | Zimbabawe | Rwanda | Mozambique | Papau New Guinea