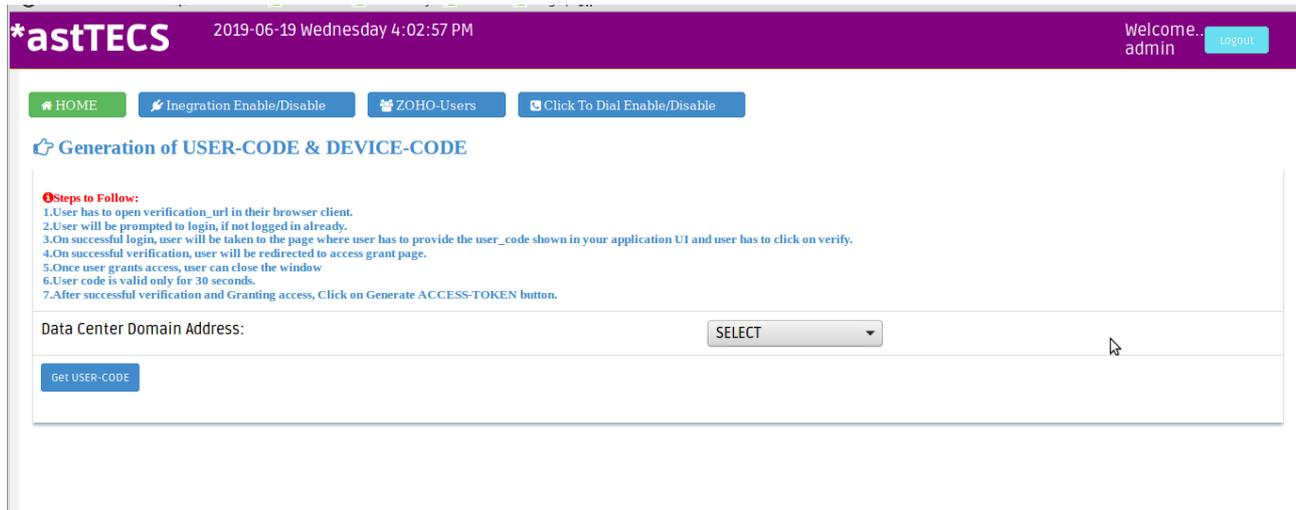
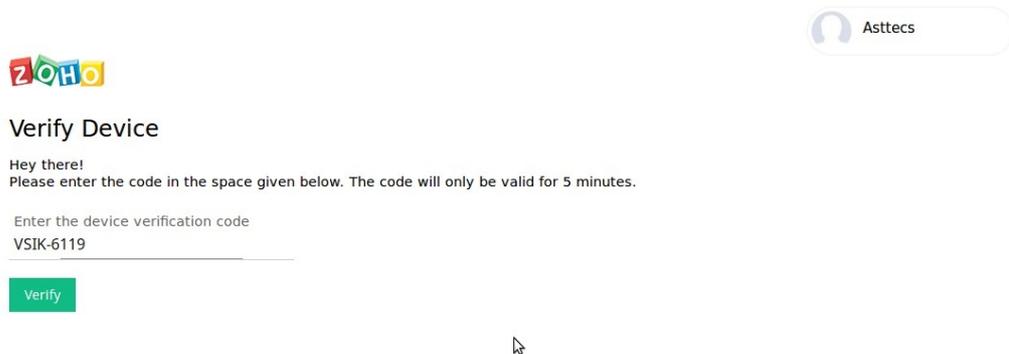


1. Send an email to [technical@asttecs.com](mailto:technical@asttecs.com) with subject ZOHO integration. Let us know which account you want integration.

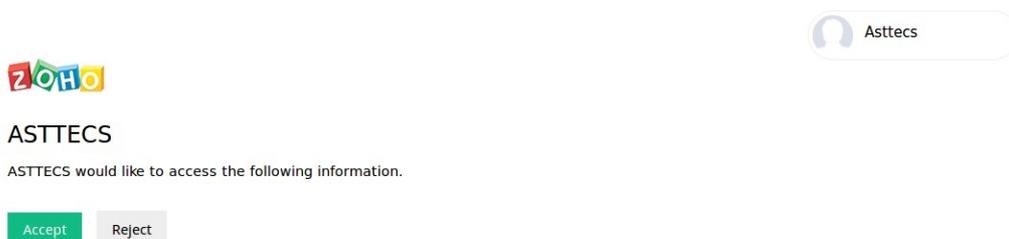
2. Login with your credentials into ZohoGUI and select data center domain address in HOME page picklist and follow instructions.



3. Click on “Get USER-CODE” button will generate and verification zoho user link to verify user login account and give authorization to accept \*astTECS integration.



4. After verification success, It will ask authorization to accept or reject integration with \*astTECS.



5. After successful verification and authorization click on “Generate ACCESS-TOKEN” button to get access token for all validations in zoho crm.

6. Upon successful generation of access token page will load to ENABLE or DISABLE PhoneBridge integration with \*astTECS , Click on Enable.

7. Successful Enabling PhoneBridge integration will loads to available Zoho users for the account. Click on “Get User's List” button to show all available zoho users for integration.

| ID | Zoho User ID | Zoho Email ID             | Zoho Username   | Dialer Mapped Userid |
|----|--------------|---------------------------|-----------------|----------------------|
| 31 | 60001383912  | asttecspbxtest2@gmail.com | Agen 2          | 6688                 |
| 30 | 60001330839  | streamspbxtest1@gmail.com | Asttecs Asttecs | 6687                 |

8. To Enable Click to Dial Integration for zoho users click on “Click to Dial Enable/ Disable” tab to map astTECS Dialer users with ZOHO crm users.

9. Successful integration of PhoneBridge and Click to Dial Enabling will show acknowledge ZOHOCRM LEADS tab refresh to load integration changes to your zoho account. Check your LEADS tab phone number dial icon will turn into green dial icon for success.

| LEAD NAME               | COMPANY             | EMAIL                        | PHONE          | LEAD SOURCE     | LEAD OWNER |
|-------------------------|---------------------|------------------------------|----------------|-----------------|------------|
| prakash                 | asttecs             |                              | (866) 747-4388 |                 | Asttecs    |
| test ajeeshvali asttecs | asttecs             |                              | (886) 163-6581 |                 | Asttecs    |
| Lezlie Craghead         | Redeker             | Lezlie-craghead@craghead.org | (959) 786-5094 | Trade Show      | Asttecs    |
| Carissa Batman          | Oh My Goodknits Inc | Carissa-batman@yahoo.com     | (883) 823-4117 | Advertisement   | Asttecs    |
| James Merced            | Kwik Kopy Printing  | James-merced@gmail.com       | (801) 261-2187 | Web Download    | Asttecs    |
| Tresa Sweely            | Morlong Associates  | Tresa-sweely@hotmail.com     | (978) 719-5094 | Seminar Partner | Asttecs    |
| Felix Hirpara           | Chapman             | Felix-hirpara@cox.net        | 555-555-5555   | Online Store    | Asttecs    |
| Kayleigh Lace           | Printing Dimensions | Kayleigh-lace@yahoo.com      | 555-555-5555   | Partner         | Asttecs    |

10. Call notification for CALLING status for connecting or about to connecting for incoming or outgoing.

| LEAD NAME               | COMPANY             | EMAIL                        | PHONE          | LEAD SOURCE | LEAD OWNER |
|-------------------------|---------------------|------------------------------|----------------|-------------|------------|
| prakash                 | asttecs             |                              | (866) 747-4388 |             | Asttecs    |
| test ajeeshvali asttecs | asttecs             |                              | (886) 163-6581 |             | Asttecs    |
| Lezlie Craghead         | Redeker             | Lezlie-craghead@craghead.org | (959) 786-5094 |             | Asttecs    |
| Carissa Batman          | Oh My Goodknits Inc | Carissa-batman@yahoo.com     | (883) 823-4117 |             | Asttecs    |
| James Merced            | Kwik Kopy Printing  | James-merced@gmail.com       | (801) 261-2187 |             | Asttecs    |
| Tresa Sweely            | Morlong Associates  | Tresa-sweely@hotmail.com     | (978) 719-5094 |             | Asttecs    |
| Felix Hirpara           | Chapman             | Felix-hirpara@cox.net        | 555-555-5555   |             | Asttecs    |
| Kayleigh Lace           | Printing Dimensions | Kayleigh-lace@yahoo.com      | 555-555-5555   |             | Asttecs    |

test ajeeshvali asttecs  
Calling...

---

test ajeeshvali asttecs  
asttecs

Lead Owner: Asttecs  
Email:  
Phone: 8861636581  
Mobile:  
Lead Status:

Total Count: 12

11. Call Notification popup for call RINGING status of zoho crm

The screenshot shows the Zoho CRM 'All Leads' page. A call notification popup is displayed for the lead 'test ajeeshvali asttecs'. The popup indicates the call is 'Connected..'. The background table lists various leads with their details.

| LEAD NAME               | COMPANY             | EMAIL                        | PHONE          | LEAD SOURCE | LEAD OWNER |
|-------------------------|---------------------|------------------------------|----------------|-------------|------------|
| prakash                 | asttecs             |                              | (866) 747-4388 |             | Asttecs    |
| test ajeeshvali asttecs | asttecs             |                              | (886) 163-6581 |             | Asttecs    |
| Lezlie Craghead         | Redeker             | Lezlie-craghead@craghead.org | (959) 786-5094 |             |            |
| Carissa Batman          | Oh My Goodknits Inc | Carissa-batman@yahoo.com     | (883) 823-4117 |             |            |
| James Merced            | Kwik Kopy Printing  | James-merced@gmail.com       | (801) 261-2187 |             |            |
| Tresa Sweely            | Morlong Associates  | Tresa-sweely@hotmail.com     | (978) 719-5094 |             |            |
| Felix Hirpara           | Chapman             | Felix-hirpara@cox.net        | 555-555-5555   |             |            |
| Kayleigh Lace           | Printing Dimensions | Kayleigh-lace@yahoo.com      | 555-555-5555   |             |            |

11.Call notification popup for ANSWERED by agent or customer crm popup will like below.

The screenshot shows the Zoho CRM 'All Leads' page. A call notification popup is displayed for the lead 'test ajeeshvali asttecs'. The popup indicates the call is '00 : 12'. The background table lists various leads with their details.

| LEAD NAME               | COMPANY             | EMAIL                        | PHONE          | LEAD SOURCE | LEAD OWNER |
|-------------------------|---------------------|------------------------------|----------------|-------------|------------|
| prakash                 | asttecs             |                              | (866) 747-4388 |             | Asttecs    |
| test ajeeshvali asttecs | asttecs             |                              | (886) 163-6581 |             | Asttecs    |
| Lezlie Craghead         | Redeker             | Lezlie-craghead@craghead.org | (959) 786-5094 |             |            |
| Carissa Batman          | Oh My Goodknits Inc | Carissa-batman@yahoo.com     | (883) 823-4117 |             |            |
| James Merced            | Kwik Kopy Printing  | James-merced@gmail.com       | (801) 261-2187 |             |            |
| Tresa Sweely            | Morlong Associates  | Tresa-sweely@hotmail.com     | (978) 719-5094 |             |            |
| Felix Hirpara           | Chapman             | Felix-hirpara@cox.net        | 555-555-5555   |             |            |
| Kayleigh Lace           | Printing Dimensions | Kayleigh-lace@yahoo.com      | 555-555-5555   |             |            |

12.Call notification popup for HUNGUP or CALL END status will like below.

The screenshot shows the Zoho CRM 'All Leads' page. A call notification popup is displayed for the lead 'test ajeeshvali asttecs'. The popup indicates the call is '01 : 09'. Below the popup, there are options for 'Follow-Up > Call Event Task' and a 'Done' button. The background table lists various leads with their details.

| LEAD NAME               | COMPANY             | EMAIL                        | PHONE          | LEAD SOURCE | LEAD OWNER |
|-------------------------|---------------------|------------------------------|----------------|-------------|------------|
| prakash                 | asttecs             |                              | (866) 747-4388 |             | Asttecs    |
| test ajeeshvali asttecs | asttecs             |                              | (886) 163-6581 |             | Asttecs    |
| Lezlie Craghead         | Redeker             | Lezlie-craghead@craghead.org | (959) 786-5094 | Trade Show  | Asttecs    |
| Carissa Batman          | Oh My Goodknits Inc | Carissa-batman@yahoo.com     | (883) 823-4117 |             |            |
| James Merced            | Kwik Kopy Printing  | James-merced@gmail.com       | (801) 261-2187 |             |            |
| Tresa Sweely            | Morlong Associates  | Tresa-sweely@hotmail.com     | (978) 719-5094 |             |            |
| Felix Hirpara           | Chapman             | Felix-hirpara@cox.net        | 555-555-5555   |             |            |
| Kayleigh Lace           | Printing Dimensions | Kayleigh-lace@yahoo.com      | 555-555-5555   |             |            |

# Your Zoho PhoneBridge with \*astTECS Dialer configuration is complete!

If you need any assistance please email  
[technical@asttecs.com](mailto:technical@asttecs.com)

Or Contact us:

\*astTECS Communication Pvt.Ltd  
No#35,Krishna Reddy Layout,  
Domlur, Bangalore-560071,  
Karnataka,India.

Phone:+91-806640 6640

For Domestic:

Karnataka:+91-99000 00966

Other States:+91-9742306888

For Int:+91-9886914806

Web:<https://www.asttecs.com/>