

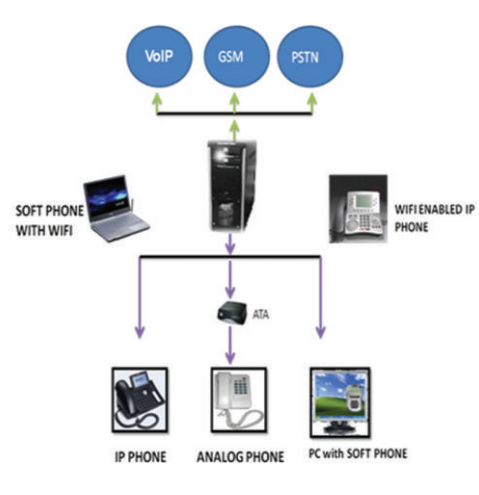


Key Features

- Rapid deployment and development
- Rich – broad feature base
- Extreme cost reduction
- Control over telephony
- Customization
- Flexible
- IVR's
- Multiparty Conference
- Voicemail System
- Unlimited call queue
- Inbound call handling
- Outbound call handling
- Predictive dialing
- Progressive dialing
- Real – time statistics
- Real – time Reporting

***astTECS** is a young telecom centric enterprise headquartered in Bangalore, with a vision to revolutionize the PBX market with ASTERISK™ based IP PBX, which is considered to be the “FUTURE OF TELEPHONY”.

We are geared to provide cost effective telephony solutions which are feature rich, extremely versatile, flexible, customizable & scalable.



***astTECS** IP PBX provides all the features you would expect from a PBX including many advanced features that are often associated with high end and high cost proprietary PBXs. This solution offers both classical PBX functionality and advanced features, which interoperates with traditional standards-based telephony and Voice over IP systems.

***astTECS** offers variety of packages, which can cater from SMEs to large organizations.

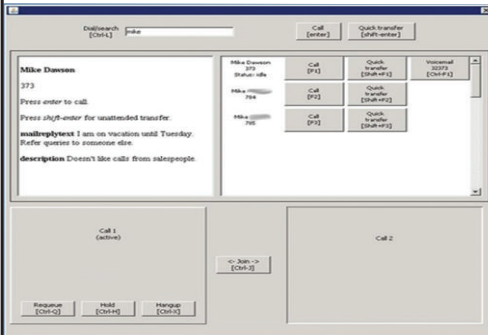
IP PBX – Enterprise version

IP PBX version provides you with the call handling capabilities you have come to expect from closed-source PBXs.

- ast e100 – for 100 subscribers
- ast e200 – for 200 subscribers
- ast e300 – for 300 subscribers
- ✓ Compatible with PRI and GSM interface.

Features

- 100% Wi-Fi solution
- SMS integration*: A feature wherein you can send SMS using your e-mail software, like Outlook/Lotus notes.
- Auto monitoring*: Hardware and software monitoring component. Automatic alert through SMS or e-mail.
- Receptionist console



* under development



Visit us at : www.astTECS.com or call us on 9945029581/ 9916106165/ 080 25232929



Key Features

- Music on Hold and Transfer
- Call Waiting
- Caller ID including Blocking and Call Waiting
- Call Forward on Busy and No Answer
- Call Transfer
- Call Parking
- Call Retrieval
- Intercom
- Flexible dial plan
- Call routing
- Receptionist console
- Do Not Disturb
- Scheduled call backs
- Ability to use – PRI, GSM and VoIP
- Remote Monitoring
- Remote Barging
- Campaign development tools
- Call pop ups
- Recording and Playback
- CRM

Inbound/Outbound call center :

- ast c30 – up to 30 subscribers, 4U chassis
- ast c60 – up to 60 subscribers, 4U chassis

Signed in as User: 102 on Phone: 031102 to campaign: 1011

LOGOUT

STATUS: 2008-07-11 18:01:33 session ID: 960051 NO LIVE CALL

VICIDIAL SCRIPT

DIAL NEXT NUMBER seconds: Channel: Cust Time

LEAD PRIORITY RECORDING FILE Customer Information

RECORD ID: Title: First: MI: Last:

WEB FORM Address1: Address3: State: PostCode:

PARK CALL: City: Vendor ID:

TRANSFER DONE: Phone: DialCode: Alt Phone:

HANDUP CUSTOMER: Show: Email:

SEND OTHER: Comments:

NO ACTIVE CALLBACKS

NO DIAL

NO DIAL

Features:

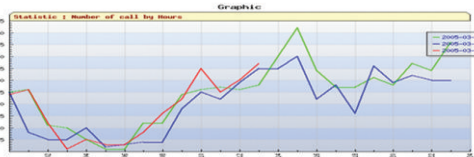
- Predictive dialing
- Progressive dialing
- Scheduled call backs
- Supports Telco lines and VoIP trunks
- Real time statistics & reporting

Integrated features

CDR: Call detail record

| Search Criteria | Start Date | End Date | Days of week to retrieve | Days to return |
|-----------------|------------|------------|--------------------------|----------------|
| SEARCH BY: | 08/01 | March 2005 | 2 days | 2 days |
| SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: |
| SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: |
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| SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: |
| SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: | SEARCH BY: |

| DATE | EXTENSION | GROUP | CHES | NET |
|------------|-----------|-------|----------|-----------|
| 2008-07-11 | 106 | 120 | 11:11:11 | 1:1-1-7-9 |
| 2008-07-11 | 106 | 120 | 11:11:11 | 1:1-1-7-9 |



IVR: Interactive Voice Response is the technology that let you interact with a menu uses a touch-tone telephone. You also have the flexibility to create up to Up to 9 levels and sub-levels

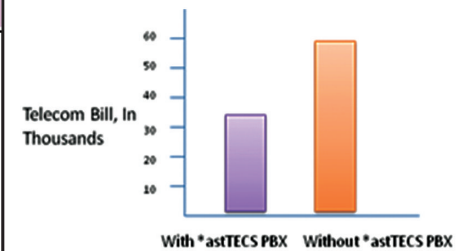
Multiparty conference: 5 or more people conference by with security PIN

- Talker optimization - Treats talkers who aren't speaking as being muted, causing no buildup in background noise.

Voicemail system: Unlimited password-protected voicemail boxes. Email notification of voicemail, Voicemail forwarding and broadcasts.

Add on feature

GSM Integration: This feature converts landline to mobile calls to mobile to mobile calls and thereby saving up to 70% of the call costs.



CRM: Customer relationship Management software. This is a very flexible and powerful application, which offers you the following benefits:

- Sales management
- Marketing automation
- Tracking user activity
- Tracking and managing Record history
- Scheduling meetings in the calendar
- Managing Lead information
- Creating campaigns

Voice Logger: is a digital multi-channel voice logging, call monitoring and recording software.

VLogger

*astTECS

VIEW ALL

Date: Time: Extension No: Destination No: [Search]

| Date | Time | Extension No | Destination No | Duration | Play |
|------------|------------|--------------|----------------|----------|------|
| 17-03-2005 | 20:11:2008 | # | 120 | 11:11:11 | |
| 1-1-2005 | 00:11:20 | 106 | 120 | 11:11:11 | |
| 1-1-1-7-9 | | | | | |

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